

Fair Usage Policy

Ooredoo Myanmar is committed to providing a positive experience to all of our customers. To be fair to all of our customers, Ooredoo Myanmar will allocate network resources between customers in our discretion when there are high customer demands on those network resources. This may mean you are unable to access the full benefit of a service offer at a particular time or location. Your service entitlement is unaffected and you will be able to enjoy the full benefit of our service offer when and where network resources allow.

In addition, if your use materially exceeds the standard customer use patterns over any period, then your use will be deemed excessive and/or unreasonable and Ooredoo Myanmar may ask you to moderate your usage. If you fail to do so, Ooredoo Myanmar reserves the right at its discretion to suspend services to your account temporarily or indefinitely without further notice to you. As examples the following uses would be considered to breach this policy – excessive data use, automated call messaging, simbox usage, monitoring services, broadcast fax or outbound call centres.